

Leighton & Diana Thew
22 Crawford Rd
Mt Kuring-gai 2080

A note of appreciation.

Dear Ken and Sue,

After several years of renting the property which was our family home for so long, we recently made the decision to sell it.

During the time that it was rented, we engaged your services as managing agents, and we were delighted with the effort that you put into the job – particularly as tenants are not always as good as they should be on occasions. In particular, you must be commended for your intimate knowledge of the relevant regulations, and your experience with knowing how to deal with “crafty” tenants.

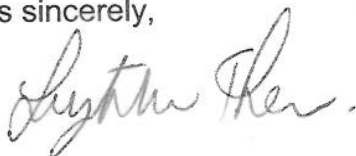
In every way, we appreciated how you kept us informed, or drew our attention to any matter before it become a serious problem. In short, you well-earned your commission, by saving us from the stresses and headaches that inevitably seem to go with being a landlord.

Then more recently, when it was time to select an agent to sell the property, we objectively looked to see what some of your competitors could offer. However, you particularly impressed us by your experience, professionalism, honesty, frankness, patience and realistic approach to the task. All this made the selection of a “selling agent” much easier.

When it came to signing the agency agreement, your superior local knowledge enabled us to promptly agree on a realistic selling price. Then after only a few weeks and some careful negotiating, you surprised us with a buyer.

As that sale is now completed, it is most fitting that we say “many thanks” for looking after us. It has been a pleasure to know and deal with you.

Yours sincerely,



Diana Thew